



Dear Guest,

On behalf of the entire team at the Grandior Hotel Prague, I extend to you a very warm welcome and trust your stay with us will be both enjoyable and comfortable.

The following pages should guide you through the most important information about our hotel, hotel services and its surrounding area.

Should you require any assistance or have any specific requirements, please do not hesitate to call an extension 5111 or contact me directly at **[milan.svara@le-hotels.cz](mailto:milan.svara@le-hotels.cz)**

We wish you the most enjoyable stay with us.

Yours sincerely,

Milan Svara  
Hotel Director

# Hotel Information



## Address

### Grandior Hotel Prague

Na Porici 42, 110 00 Prague

Tel.: +420 226 295 111

Fax: +420 226 295 110

[reception@hotel-grandior.cz](mailto:reception@hotel-grandior.cz)

[www.hotel-grandior.cz](http://www.hotel-grandior.cz)

## Banks

All major banks are located in the proximity of the hotel. Most of them are on the way to Namesti Republiky square. The opening hours are Monday to Friday, 9 am to 5 pm. During the weekends and public holidays banks are closed.

## Breakfast

Breakfast is served daily from 6:30 am – 10:30 am (Sunday 6:30 am – 11:00 am) at Grandior Restaurant.

Our Breakfast buffet offers a wide selection of hot specialties, such as home-made sausages, eggs, vegetarian meals and more. The salad bar provides a selection of fresh vegetables, delis or a variety of healthy options including cereals, fruits or nuts. Upon request, we prepare special gluten-free or lactose-free breakfasts for guests with allergies.

## Check out

Check-out time is at 12:00 (noon). Should you require a later check-out, please contact the reception staff. If possible, we will be happy to extend the time of your check-out.

## Credit Cards

We accept Visa, Eurocard/Mastercard, Diners Club JBC and Amex.

## Electric Outlets

All electric outlets in your room must be activated with a key card or a master switch and have voltage of 220V. If you need to borrow an electric adapter or have any additional questions about the electricity in your room, please contact our reception staff.

## Emergency

To ensure your safety and comfort, we encourage you to read the Safety section and the emergency phone list in this directory along with the evacuation instructions on the back of your guest room door. Please call the reception if you require an immediate assistance.

*Hotel Information*

### **Fitness**

Grandior Fitness Corner is located in the main lobby area next to the escalators. Available free of charge to hotel guests only. Entry only in sportswear and sports footwear. Changing room is not available. Entry at your own risk. Children under 18 must be supervised by adults at all the times. Opening hours: 0 – 24

### **Internet connection**

All our guest rooms offer complimentary wifi internet access. Log in password is given by reception upon check-in together with your room keycard. If you have troubles connecting online, please contact our reception for help.

### **Key / Keycard**

Should you lose your key/keycard, please immediately notify the hotel reception in order to re-code your lock. For your own safety, you will be asked for identification. Please return your keycard to the front desk upon check-out.

### **Non smoking policy**

Our hotel is 100% non-smoking. Should anyone smoke in our non-smoking guest room, an additional charge of EUR 100 will be applied to the room account for the cost of odor removal. Thank you for your cooperation.

### **Pets**

For the convenience with respect to other guests and in an effort to help us provide the cleanest and most sanitary accommodations possible, pets are not permitted.

### **Restaurants**

The Grandior Restaurant welcomes our guests for breakfast and private events. Bistro&Café Grandior offers Czech and international specialties. We use only high quality and fresh ingredients, mainly from domestic suppliers. With a total capacity of 120 seats and space variability, the Bistro&Café Grandior is a good place for your business lunch, dinner or family celebration.

### **Tap water**

Tap water in our region is safe to drink.

### **Time zone**

Prague is located in Central European time zone.

# Guest services



## **Airport transfers**

To arrange the transportation service to the airport please contact our Front Desk / Concierge or Bell service. We offer transfer service for a fixed price.

## **ATM**

ATM is located in the hotel lobby of the hotel ground floor.

## **Copy, Mail & Package**

Please contact our reception / concierge for assistance.

## **Currency exchange**

We have foreign currency exchange service at the Front Desk.

## **Doctor**

In case of medical complications, we can arrange for a doctor visit in the privacy of your room, please contact concierge.

## **Garage & Parking**

Hotel garage is located at Na Florenci 29 street, just around the corner from our main entrance. For our hotel guests, parking charge is 730 CZK / 24 hours or 50 CZK / hour.

## **Housekeeping services – Sundry items**

Have you forgotten something at home? At reception we can provide you with complimentary dental kits, shaving kits or some other simple sundry items.

## **Laundry**

The service is available from Monday to Sunday. If you need to have your clothes washed, please put them in the laundry bag, along with filled out laundry form, which can be found in your closet, and please inform reception. We will collect it from your room and deliver the same day if your laundry is handled to us before 9:30 am. The charge for an express service is 100%.

## **Lost & Found**

If you have lost anything in the hotel, please contact our Reception, and check lost and found.

## **Luggage storage / Bell service**

Complimentary Luggage storage is available at your convenience.

*Guest services*

### Minibar

You can find various snacks, alcoholic and non-alcoholic beverages, including bottled water. The price list is located next to the minibar.

### Reception / Concierge

Our reception is open 24 hours a day. Our dedicated staff can assist you with all the arrangements including airline and theatre tickets, restaurant reservations, variety of sightseeing tours within Prague and other places of interest in the Czech Republic.

### Safe box

Please place your valuables into safety deposit box in your room, or in the hotel reception. Otherwise we are not liable for any losses.

### Taxi / Transportation

To reserve for a taxi, please contact Front Desk, or Concierge. Our hotel cars operate following fix rates:

Airport	750 CZK
Holesovice railway station	250 CZK
Main Railway station	250 CZK
Old Town Square	250 CZK
Wencelas Square	250 CZK
Charles Bridge	250 CZK
Prague Castle	350 CZK
Lesser Town	350 CZK

### Wake-up call

If you wish to arrange your wake-up call, please contact our reception.

# Telephone

## To Call

Room to room	5 + room number
Local calls	0 + telephone number
Long distance calls	0 + telephone number
International calls	0 + 00 + country code + telephone number
Mobile calls	0 + telephone number

Czech Republic landline	30 CZK / minute
Czech Republic mobile phone	45 CZK / minute
Europe and USA	90 CZK / minute
Other locations	180 CZK / minute

## International Country Codes

Argentina	0054	China	0086	Panama	00507
Australia	0061	Iceland	00354	Paraguay	00595
Bahamas	001242	India	0091	Peru	0051
Bahrain	00973	Indonesia	0062	Philippines	0063
Belgium	0032	Iran	0098	Poland	0048
Bermuda	001441	Iraq	00964	Portugal	00351
Bolivia	00591	Ireland	00353	Romania	0040
Bosnia & Herzegovina	00387	Israel	00972	Russia	007
Brazil	0055	Italy	0039	Saudi Arabia	00966
Bulgaria	00359	Japan	0081	Singapore	0065
Canada	001	Kuwait	00965	Slovak rep.	00421
Croatia	00385	Latvia	00370	Slovenia	00386
Cyprus	00357	Lebanon	00961	Spain	0034
Czech Rep.	00420	Libya	00218	S. Africa	0027
Denmark	0045	Lichtenstein	00423	Sweden	0046
Egypt	0020	Lithuania	00371	Switzerland	0041
Estonia	00372	Luxemburg	00352	Taiwan	00886
Finland	00358	Macedonia	00389	Thailand	0066
France	0033	Malaysia	0060	Tunisia	00216
Germany	0049	Malta	00356	Turkey	0090
Greece	0030	Mexico	0052	U.A.E.	00971
Holland	0031	Monaco	00377	UK	0044
Hong Kong	00852	New Zealand	0064	USA	001
Chile	0056	Norway	0047	Venezuela	0058
		Pakistan	0092		

# Restaurants & Bar



*Our restaurants offer Czech and international cuisine specialties.*

*We use only high quality and fresh ingredients, mainly from domestic suppliers, to prepare our dishes.*

*With capacity of 70 seats at Bistro&Café Grandior and 300 seats in Grandior Restaurant we offer an ideal place for your business lunch, dinner or family celebration.*

*In addition to our à la carte menu, we also offer very popular buffets from our chef, served menu and a cocktail reception.*

## **Grandior restaurant (breakfast room):**

**Breakfast time:** Monday–Saturday 06:30–10:30  
Sunday 06:30–11:00

**Lunch time:** open for private events only

**Dinner time:** open for private events only

**Restaurant Tel.:** +420 226 295 111

## **Bistro&Café Grandior**

**Opening hours:** Monday–Friday 11:30–23:00  
Weekends 11:30–23:00

**Restaurant Tel.:** +420 227 277 966

In our Bistro&Cafe Grandior, we serve daily menus, international and Czech specialities, coffee, mixed cocktails, selection of Czech and foreign wines. Capacity of this restaurant is 120 seats.

## **Lobby bar Grandior:**

**Opening hours:** Monday–Friday 09:00–01:00  
Weekends 10:00–01:00

**Restaurant Tel.:** +420 226 295 030

Lobby bar is located by the Grandior lobby area and offers coffee, local beer, mixed cocktails, homemade lemonades, selection of Czech and foreign wines and some light snacks.

# Restaurants & Bar

# Meetings & Events



*Grandior Hotel Prague has large conference area. It is a unique versatile meeting place in the center of Prague featuring 13 flexible meeting rooms with the total area of 924m<sup>2</sup> (9.946 sq ft).*

*Our hotels are the perfect choice to host your events, whether for business or pleasure in Prague Old Town.*

Main conference room with natural daylight can be easily divided using flexible air walls into 8 separate rooms.

Connected conference rooms can hold up to 510 people in theatre style with additional 5 meeting rooms available.

All meeting rooms feature state of the art hi-tech audio and multimedia equipment. High speed wired and wireless Internet connection will help to achieve your conference goals and expectations.

A glass roof above the spacious conference foyer with an area of 273 m<sup>2</sup> and natural daylight is able to accommodate a range of events, including catering, product launches or automotive presentations.

The adjacent hotel restaurant Grandior is able to seat up to 300 people.

## **Meeting rooms**

### **APLAUS, BRAVO, CEREMONIE, DIALOG**

Conference rooms with an area of 427m<sup>2</sup> (4.596 sq ft) and natural daylight featuring the state of the art audio and multimedia equipment is situated on the ground floor.

Flexible air walls can create 8 separate meeting rooms or can be removed to create an open area together with the enclosed foyer, forming a space of 1050 m<sup>2</sup>, with additional 5 meeting rooms.

### **EUFORIE, FORUM, GRACIE, HARMONIE, IDEA**

Lower level ground floor conference rooms with an area of 381m<sup>2</sup> (4.101 sq ft) feature the state of the art audio and multimedia equipment and have their own foyer with enclosed lobby bar and relax area. Five independent meeting rooms can hold 54 to 190 delegates in theatre style.

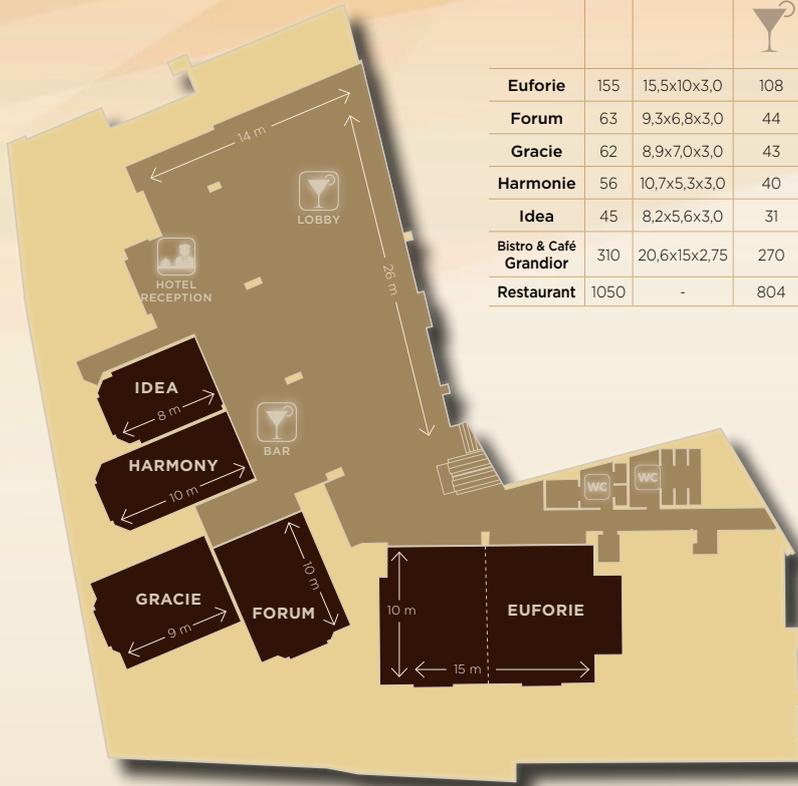
*Meetings & Events*

# CONFERENCE FACILITIES INFO

FREE



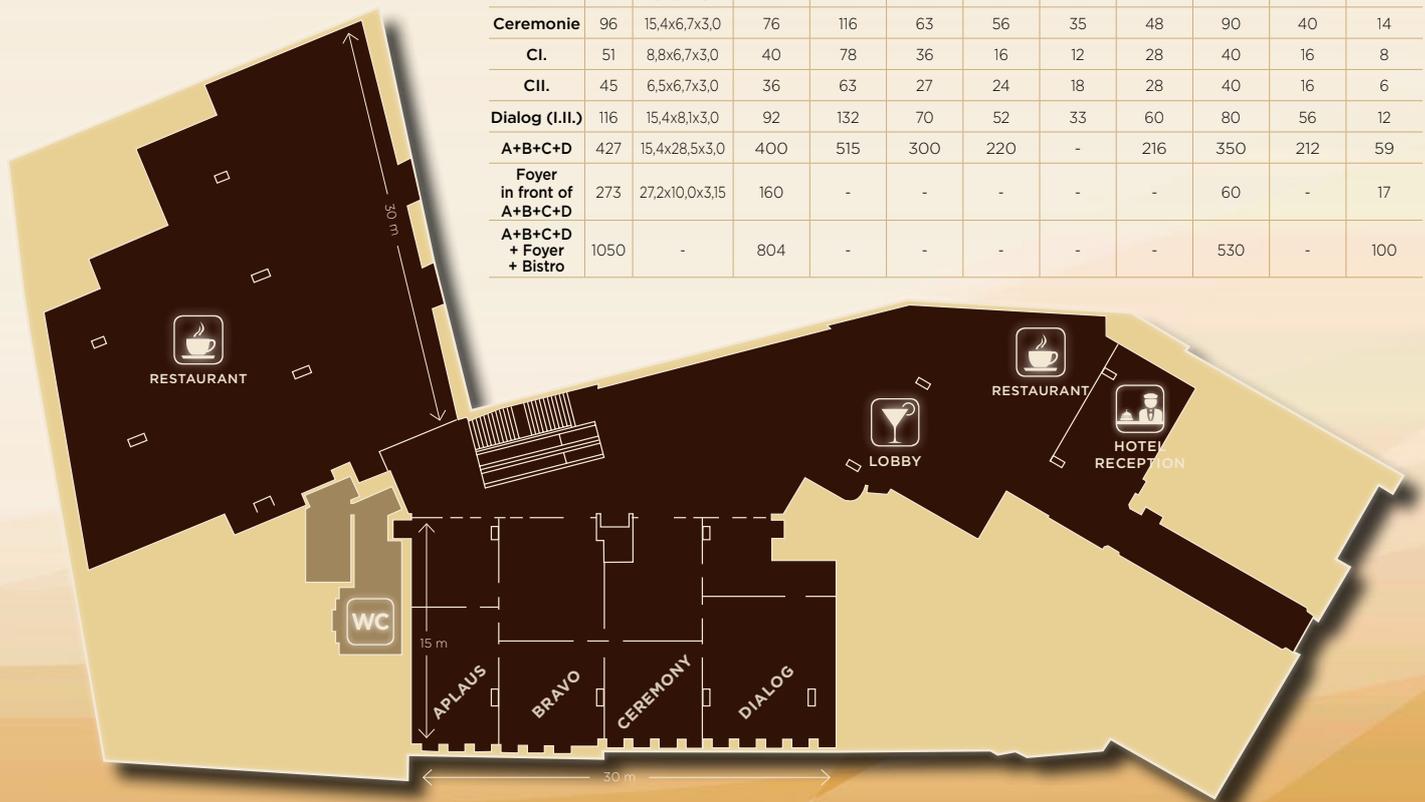
## LOWER GROUND FLOOR



Meeting space	(m <sup>2</sup> )	Dimensions in metric	Cocktail	Theatre	Classroom mix 2-3pax table	Classroom 2 pax only	U-shape	Cabaret 6pax/round diameter Ø150cm	Banket 10pax/round of Ø180cm	Blocks B2B	Exhibition table top
Euforie	155	15,5x10x3,0	108	190	117	77	40/50	78	110	68	20
Forum	63	9,3x6,8x3,0	44	65	42	31	24	30	50	26	8
Gracie	62	8,9x7,0x3,0	43	79	45	31	28	30	50	26	8
Harmonie	56	10,7x5,3x3,0	40	68	40	30	27	28	40	24	7
Idea	45	8,2x5,6x3,0	31	40	24	22	20	21	30	18	5
Bistro & Café Grandior	310	20,6x15x2,75	270	-	-	-	-	-	120	-	24
Restaurant	1050	-	804	-	-	-	-	-	530	-	100

- 1000 participants in 13 conference rooms as total capacity
- 515 participants, Theatre set up in the main conference room
- 300 participants, Classroom set up in the main conference room
- Free Wi-Fi
- Build in and flexible AV
- Flexible walls

## UPPER GROUND FLOOR



Meeting space	(m <sup>2</sup> )	Dimensions in metric	Cocktail	Theatre	Classroom mix 2-3pax table	Classroom 2 pax only	U-shape	Cabaret 7pax/round diameter Ø180cm	Banket 10pax/round of Ø180cm	Blocks B2B	Exhibition table top
Aplaus	98	15,6x6,28x3,0	72	110	75	54	36	48	70	60	12
AI	40	6,4x6,28x3,3	32	44	23	18	12	21	30	24	5
All	58	9,2x6,4x3,0	40	75	38	30	24	28	40	36	7
Bravo	117	15,8x6,4x3,0	92	120	72	60	42	60	90	56	15
BI	64	8,7x7,4x3,0	52	90	24	20	18	35	50	20	9
BII	53	7,1x7,4x3,0	40	60	36	30	18	21	30	24	6
Ceremonie	96	15,4x6,7x3,0	76	116	63	56	35	48	90	40	14
CI	51	8,8x6,7x3,0	40	78	36	16	12	28	40	16	8
CII	45	6,5x6,7x3,0	36	63	27	24	18	28	40	16	6
Dialog (I,II)	116	15,4x8,1x3,0	92	132	70	52	33	60	80	56	12
A+B+C+D	427	15,4x28,5x3,0	400	515	300	220	-	216	350	212	59
Foyer in front of A+B+C+D	273	27,2x10,0x3,15	160	-	-	-	-	-	60	-	17
A+B+C+D + Foyer + Bistro	1050	-	804	-	-	-	-	-	530	-	100

# Area Attractions

## Sightseeing in Prague

### Old Town Square

The most significant square of historical Prague. It originated in the 12<sup>th</sup> century and since then witnessed many events. Besides the Old Town Hall and the Church of Our Lady before Týn the square has several other dominants – the baroque St. Nicholas church (K. I. Dienzenhofer, 1732–1735), the rococo Kinský palace housing the National Gallery exhibition hall, the Stone Bell House – a gothic palace from the 14<sup>th</sup> century – now the Municipal Gallery concert and exhibition rooms, and the Memorial to Master Jan Hus sculptured by Ladislav Šaloun (1915). The very place where 27 Czech gentlemen were executed on June 21, 1621, is marked in the square pavement. The Prague meridian can be seen not far from there.

### The Old Town Hall with the Astronomical Clock

Established in 1338 as the seat of the Old Town authorities. The oldest gothic part of the complex which includes a tower and an oriel chapel is richly decorated with coats of arms. It was built in the latter half of the 14<sup>th</sup> century. In the top part of the astronomical clock (early 15<sup>th</sup> century) the 12 apostles appear every hour between 9 am and 11 pm The bottom part was supplemented with a round calendarium including the signs of the zodiac painted by Josef Mánes (1865). The eastern pseudo-gothic wing of the Town Hall was destroyed on May 8, 1945 and has not been rebuilt yet. Guided tours are provided by the Prague Information Service.

### Charles Bridge

The oldest Prague bridge was built in the place of the Judita's Bridge that had been badly damaged by a flood in 1342. The Stone or Prague Bridge, since 1870 called Charles Bridge, was founded by Charles IV in the year 1357. By the latest researches the construction was started by Master Otto and finished by Petr Parléř in 1402. Both ends of the bridge are fortified by towers (the Lesser Town Bridge Towers, the Old Town Bridge Tower). From 1683 to 1928 thirty sculptures and sculptural groups of the saints were gradually set on the bridge piers (M. Braun, F. M. Brokof, etc.). The bridge is 515 metres long and 10 metres wide.

### **The Church of Our Lady Victorious**

An early baroque building from the year 1611 (architect G. M. Filippi), 1634–1669 rebuilt by the Carmelite Order. The church is world-famous thanks to the Prague Bambino – Infant Jesus wax figure (of the Spanish origin), which was presented to the church by Polyxena of Lobkowitz (1628).

### **St. Nicolas Church**

One of the most valuable buildings of the "Prague Baroque" period with a dominant dome and a belfry (architects K. Dienzenhofer, K. I. Dienzenhofer, A. Lurago, 1704–1756). Also the inside decoration of the church is a specimen of the high baroque style (J. L. Kracher, K. Škréta). W. A. Mozart played the organ here during his stay in Prague. The belfry of the St. Nicolas Church is also open to the public, it offers a view of the Lesser Town, exposition called "Music of Prague Galleries" is situated there. Guided visits of the belfry are provided by the Prague Information Service.

### **Prague Castle**

A national cultural monument, the symbol of more than millennial development of the Czech state. Since its foundations in the last quarter of the 9<sup>th</sup> century it has been developing uninterruptedly throughout the past eleven centuries.

It is a monumental complex of ecclesiastical, fortification, residential and office buildings all architectural styles and periods, surrounding three castle courtyards and covering 45 hectares. Originally it used to be the residence of princes and kings of Bohemia, since 1918 it is the seat of the president.

### **Old Jewish Cemetery – Jewish Museum**

Established in the mid-15<sup>th</sup> century it served as a burial site till 1787.

Among 12 000 gothic, renaissance and baroque tombstones are also those of Rabbi Jehuda Löw (1609) and Mordechai Maisel (1601).

### **Petrin View Tower**

Reduced copy of the Eiffel Tower (60 m high) built in 1891 on the occasion of the Jubilee Exhibition. 299 steps lead up to the top platform. In March 2002 the Tower was opened again to the public after a wide reconstruction.

### **Trips outside of the city**

Here are some of the most popular ideas for the tours outside of Prague. You can also make a combination of the tours.

We will just need to know the number of people to tell you the prices. To arrange one of the following, or any tour, please contact our Front Desk.

#### **Cesky Krumlov**

Cesky Krumlov is situated on the River Vltava with the ancient town centre on one bank and the castle ground on the other bank. The landmark of the panorama of the town is CESKY KRUMLOV CASTLE which consists of two parts: the Lower castle with a round tower, begun in the 13<sup>th</sup> century and the Upper castle, built in the 14<sup>th</sup> century. The castle was expanded several times. Later, the owners made some Baroque modifications, the chapel was rebuilt, masquerade hall decorated and a new manor theatre built. After Prague Castle it is the second most outstanding castle in the Czech Republic.

*8–10 hours trip*

#### **Kutna Hora**

Kutna Hora is a superb example of medieval architecture. In the middle age Kutna Hora was the second most important town after Prague due to silver mines.

Of the municipal buildings the Italian Court is the most outstanding. It became the mint of the Czech lands. (Minting in Kutna Hora ceased in 1726.) You can see there St. Wenceslas and Vladislav Chapel, the council chamber and museum of coins. One of the best examples of Bohemian High Gothic is the Cathedral of St. Barbora, the patroness of miners, began around 1380.

Also worth to see is the Ossuary of Sedlec Monastery, 1 km behind the town. There are about 40.000 human bones stored in the crypt, from which the blind monk made the pyramids in the 15<sup>th</sup> century. This is memento mori, symbol of passing character of life.

*4–5 hours trip*

### **Karlstejn Castle**

A Gothic castle built by Emperor Charles IV in the years 1348–1357 to house relics and imperial, later also Czech coronation jewels.

In the large tower the Chapel of the Holy Rood, consecrated in 1365, adorned with pictures of saints by Master Theodorik. The outer walls of the castle are six meters and the inner walls are two meters thick. The panorama of the castle is impressive.

*3–4 hours trip*

### **Krivoklat Castle**

In the midst of deep forests there is the impressive panorama of royal Krivoklat castle. It was founded in 1109. The castle was losing its importance after fires. A historical exposition (a silver treasury and a knights' hall), late Gothic paintings and sculptures in the royal hall and other remarkable interiors are possible to be seen there.

*4–5 hours trip*

### **Konopiste Castle**

Originally a Gothic castle, built in 1300. In 1887 the castle became the seat of the heir to the throne, Franz Ferdinand, who was assassinated together with his Czech wife Sophia Chotek in 1914 in Sarajevo. Franz Ferdinand converted the castle into an opulent residence filled with rich furniture, works of art and lavish decorations.

The famous armoury on the third floor includes an extensive collection of historical weapons and armour.

The castle is decorated with 3000 trophies hunted by F. Ferdinand (just 1% of the trophies hunted by him within his short life.)

*4–5 hours trip*

### **Karlovy Vary**

It is the best known spa in the Czech Republic. There is the Sprudel Spring colonnade in the centre of the town. Spa treatment is based on the local thermal springs. The beneficial springs have been used for medical treatment for over 600 years. A list of the names of visitors to Karlovy Vary would be endless. The town of Karlovy Vary contains many historical buildings. The founder of balneological treatment was the 18<sup>th</sup> century physician David Becher, who chemically analysed the local springs and indicated patterns for therapeutical procedures. The most important application of the waters is regular drinking straight from the springs. Twelve springs, emanating from the depth of 2.000 to 2.500 metres, of temperatures of 41° to 72°C and containing up to 40 chemical elements, are used for spa treatment. This treatment is usually combined with procedures such as physiotherapy, walks in the fresh air, bathing in mineral water, bathing in mineral carbon acid water, massage. All of this you can try there, too.

It is also possible to see our best crystal factory called MOSER (production of lead free crystal), the museum of Moser crystal factory and their shop as well. There are also few porcelain factories, their shops you can find in the city center.

*8 hours trip*

### **Pilsen – Pilsner Brewery and town**

About 80% of the world beer production has got the name PILSNER, but there is only one original – PILSNER URQUELL in the Czech town Pilsen. Come to see this famous brewery with us.

The world famous Pilsner Urquell beer is brewed in this town. Visitors to Pilsen can sample it in one of 9 km long passages of the brewery cellars. The tradition of beer brewing in Pilsen dates back to the days of city founding in the late 13<sup>th</sup> century. However, only the 1840s brought the significant improvements to the beer-brewing process.

This type of beer produced in Pilsen for over 150 years is generally considered the archetype of a quality of light lager. The technology and name are imitated by many beer brewers. It is possible to have lunch in the brewery restaurant. Then you can go to see the historical city center.

Don't miss to see the unique BREWERY MUSEUM in the town Plzen. It is the oldest brewery museum in the world. The history of brewing in Bohemia is very interesting – the first written mention of brewing of beer here is from 1088, even though it is safe to assume that beer was produced here much earlier.

The idea of founding of a brewery museum was born in 1929 and five years later a museum committee was set up which began to collect old exhibits from the world and Bohemia of beer brewing. You can see there the furnishings and equipment of old beer-houses. The mobile model of the steam brewing house is installed there – it is a technical curiosity. One complete room is dedicated to the history and equipment of the brewery laboratories, the instruments and library with its specialist literature. You can see there also two-floor medieval cellar carved out in the rock. It served to store the fermentation vats, the lager-barrels and the ice which kept the room cool.

*8 hours trip*

# Safety



## Important phone numbers

Police	158
Fire	150
Ambulance	155
General emergency	112

## Fire emergency

Locate the nearest Fire Exit from your room entrance (see back of room door).

Locate alarms and extinguishers on your floor and review their instructions.

In the unlikely case of fire or upon hearing alarms:

**Test the door for heat with the back of your hand before opening. If the door is cool, check the hall for smoke.**

### If smoke is present:

1. Close the door, call for help
2. Shut off the air conditioning
3. Place wet sheets and towels in cracks and vents around the doors
4. Remove drapes from windows
5. Fill bathtub with water to keep all fabric moistened
6. After completing the above steps, calmly proceed to the window so you will be visible

### If the hallway is clear:

1. Walk calmly to nearest stairwell exit, located at the end of each hallway
2. Do not use elevators

**Please remain calm at all times**

*Safety*

### **Traveller safety tips**

1. Do not answer the door in a hotel room without verifying who it is. If a person claims to be an employee, call the front desk and ask if someone from their staff is supposed to have access to your room and for what purpose.
2. When returning to your hotel late in the evening, use the main entrance of the hotel. Be observant and look around before entering parking lots.
3. Close the door securely whenever you are in your room and use all of the locking devices provided.
4. Do not needlessly display guest room keys in public or carelessly leave them on restaurant tables, at the spa or other places where they can be easily stolen.
5. Do not draw attention to yourself by displaying large amounts of cash or expensive jewellery.
6. Do not invite strangers to your room.
7. Place all valuables in the hotel safe deposit box.
8. Do not leave valuables in your vehicle.
9. Check to see that any sliding glass doors or windows and any connecting room doors are locked.
10. If you are travelling with children, provide adult supervision at all times.
11. If you see any suspicious activity, please report your observations to the management.
12. Upon arrival, please notify the Front Desk if you require special evacuation assistance in the event of an emergency.
13. Do not leave your luggage unattended while checking in or out.

# Miscellaneous



## **Green program**

Have you ever thought how many tons of towels are unnecessarily washed everyday in hotels throughout the world and how the washing powder causes problems for our water supply?

Towels on the floor mean – **"Please, change them!"**

Towels on the towel rack mean – **"I will be using them again"**

## **Did you Forget Something?**

We truly care about your stay. If you've forgotten something, we have a variety of sundry items available.

Please contact our Front Desk.

## **Non smoking policy**

This room is designated for **NON-SMOKING** guests.

Should anyone smoke in your room during your stay, an additional **EUR 100** charge will be applied to your account for the cost of odor removal.

We hope you will respect the fact that many individuals today have severe allergies.

*Thank you for your co-operation.*

*Miscellaneous*