

TESTIMONIAL March 2017

IBM - TSC Partner/Customer event 28-30/3 2017 & Grand Majestic Plaza hotel, 40pax conference group

Hi, dear all,

Hereby I confirm, the event went on and ended successfully.  
The event participants were absolutely excited by the hotel accommodation, event infrastructure, professional approach and overall conditions. I'd like to highly recommend to IBM procurement to reconsider closing a contract with Grand Majestic Plaza to have it among IBM APPROVED options.

It was a brand-new experience for me and I thank you all for your continuous help and support with preparation and within the event itself and with closing.

Many thanks and nice day, Zdena

Zdenka Zavrckova  
Czech TSC Team Leader  
IBM Czech Republic

AS Watson Health & Beauty 21-23/3 2017 & Grand Majestic Plaza hotel, 22pax conference group

Dear Ilona,

I'd like to say thank you for our stay – the meeting went really well and the teams were really helpful – particularly Roman who was helping with coordinating taxis for our delegates. The next time we hold our event in Prague we'll certainly look to hold our event at the Grand Majestic Plaza again!

Kind regards, Jessica

Jessica Young  
Group L&D Business Partner (Europe)  
A.S. Watson Group, UK

Crown 19-23/3 2017 & Grand Majestic Plaza hotel, 30pax conference group

Dear Ilona  
Good afternoon, hope you are doing fine!

First of all, thank you for the wonderful service rendered to my colleagues and Managers during our meetings in Prague this week. All the reviews are absolutely positive and I look forward to cooperate with you in the future!

With my kind regards,

Barbara Veniani  
Team Assistant CSEE  
Crown Relocations

TESTIMONIAL January 2017

Consignor 25-29/1 2017 & Grandior Hotel Prague, 140 pax conference group

Dear Radka,

It was really a very pleasant stay at the Grandior and I felt like you and all your colleagues did all your best to make our stay the best!

My boss and my colleagues all say "this was the best Kick-off ever". That is very much due to the nice hotel, the nice service, the perfect food and the good logistic we were able to have. As I said to you we were very pleased with the meeting rooms and they suited our needs perfect. The breakout rooms being close to each other made it easy for our employees to walk to the correct track, during that session. With limited time, that is very important.

As I said to you: If we decide to hold a Kick off in 2018, we will for sure be back at your hotel and if so, I really hope that I can work with you again. It has been a joy and you were so patient! I appreciate that a lot! Thank you:-)

Med vennlig hilsen/Best Regards

Kari Syrdalen Skjæggestad  
Executive Group Assistant  
Consignor Group AS, Sweden

TESTIMONIAL November 2016

LUKA KOPER 21-22/11 2016 & Grand Majestic Plaza hotel, 130pax conference group

Dear Ilona,

Many thanks for a pleasant and smooth event that your good team has prepared for us. Our guests liked the place – for most of us it was the first time they visited your hotel. Thank you for nice event, our guests were happily - so we are happy too.

Best regards,  
Borut Čok  
Market manager for CZ, PL, SK markets  
Luka Koper, d.d. – Port of Koper, Slovenia

TESTIMONIAL October 2016

Rodenstock Group FRA 30/10 - 1/11 2016 & Yasmin Hotel Prague

Dear Pavla,

I just wanted to thank you for the very good service and attention you gave to our customers which are back to France now, and are thanking Rodenstock France for their trip to Prague which was really a success! They were really satisfied from their stay at your hotel.

So, thank you for your help and organization and hope to work with you again in the future ...

With best regards,

Dominique Adenis  
Assistante de Direction  
Rodenstock France

Ramboll SE / CDV 19-21/10 2016 & Grandior Hotel Prague, 70pax conference group

Dear Lucie,

Everything went really well all the stuff and all people from your team did a great job, so thanks!

Best regards, Roger

Roger Möller  
Key Account Manager  
Ramboll RST  
Malmö, Sweden

PPG Industries UK 11-13/10 2016 & Grandior Hotel Prague, 21pax conference group

Lucie

Everything was just perfect. Thank you so much for your excellent organization.  
All my delegates were happy.

Thanks a lot,  
Susan

Susan Clarkson  
Director National Accounting Centres  
PPG Industries (UK) Limited

Humiseal EDC Prague 3-5/10/2016 & Grandior Hotel Prague, 35pax conference group

Hi Radka,

I came back home safe. Thank you very much.

I would like to express my sincere appreciation for the great support and service provided by you and your staff during our conference. We found your service extremely professional and your staff very helpful. We received many great and positive feedback from our guests about your hotel. So, I would like to say a big thank you for making our conference a real success.

Best regards,

Marie Kaing  
Global Key Account Manager  
Humiseal Europe Ltd

TESTIMONIAL September 2016

Luxatia 28-30/09/2016 & Grandior Hotel Prague, 40pax conference group

Dear Radka,

Thank you for your email and all your cooperation. It was a pleasure to work with you. I hope it is not our last cooperation and you will help us to organize many more successful events.

Let me just inform you that your colleagues were really helpful and kind. I highly appreciate all of your help.

Please send me the final invoice that we need to pay.  
Thank you, Sevara

Sevara Khaydarova  
Head of Operation  
Czech Republic

TESTIMONIAL June 2016

EMN Conference - OAHOST 13 – 16/6 2016 & Grandior Hotel Prague, 85pax conference group

Dear Lucie,

Good morning! I'm writing to thank you for your assistance to our last month four meetings. You are very nice and helpful to deal with our baggage with FedEx.

We're looking forward to working with your hotel next year. Have a nice day!

Best regards,  
Anna

Anna Yuan  
EMN Conference, USA

TESTIMONIAL May 2016

Roche 17-20/5 2016 & Grandior Hotel Prague, 38pax conference group

Dear Lucie, Clara and David,

I would like to express my BIG THANKS to all of you for your outstanding support, efficacy, competence, motivation and professionalism.

Your great commitment is highly appreciated! I really felt spoiled during the whole meeting and you always tried your best and made the impossible somehow possible!

Dear Lucie,

Especially I would like to thank you so much for your extra support re gifts, for your never-ending availability when I needed you and for your lovely cooperation for the last-minute changes! I really felt honored to work with you and hope to see you again for another meeting. I will definitely recommend you for other meetings within our company in case Prague is the meeting location.

Again, thank you so much to all of you for everything & wishing you a well-deserved excellent weekend.

With best wishes,  
Oezden

Oezden Fesli  
Assistant to Nils Heldt - Regional Head Europe

F. Hoffmann-La Roche Ltd  
Basel, Switzerland

TESTIMONIAL April 2016

Open Society USA 21/4 2016 Grandior Hotel Prague, 70pax conference group

Dear Hana,

Thank you very much for all of your help in making these arrangements. You have been by far the easiest liaison to work with for events, and I will remember this next time we plan an event in Prague!

Thank you again!

Best,  
Reema

Reema Hijazi  
Program Coordinator | Advocacy & Litigation | Open Society Justice Initiative  
New York, NY, USA

Bergen Taxi 15-18/4 2016 & Grand Majestic Plaza hotel, 55pax conference group

Dear Ilona,

Thank you so much for you and your colleagues service regarding to our stay in Prague.  
Everything has been wonderful and all of the participants are very satisfied.  
All of your service has been done with a very high quality.

Kind regards  
Nils B. Øvstedal  
Kokstad, Norway

IPSOS 4-8/4 2016 & Grandior Hotel Prague

Dear Radka,

I would like to say great thanks for organization of our event, which took place in Grandior hotel between 4.4. and 8.4.2016.

Everything was organized perfectly, just like all of the previous events that we held in your hotel.

This particular event was very important to us and that is why we had chosen your hotel. I was sure that by organizing the event in Grandior, everything would go just as planned, and it did. I am very thankful for your kindness, responsiveness, flexibility, reliability and also patience. Most of all, I would like to thank you for your ability to deal with our problems, often difficult requirements, and last minute changes.

I really appreciate that nothing seems to be problem for you and your colleagues, and that you are able to solve everything very quickly and efficiently. With a smile on top of that. This opinion is not only mine, it is also shared by my colleagues and other participants of our events in Grandior.

I will definitely contact you regarding our possible future events and I am looking forward to it very much.

Thank you very much.

Your faithfully,  
Lenka Valkova  
Ipsos, Czech Republic

Trelleborg 4-6/4 2016 & Grand Majestic Plaza hotel, 31pax conference group

Hello Ilona,

The event was very good thanks to your great staff.  
I hope Trelleborg will choose Grand Majestic Plaza hotel for the next meetings...let's keep in touch

My best wishes  
Silvia

Silvia Chiaramonte  
Marketing Manager – Southern Europe  
Trelleborg group

KRM 4-6/4 2016 & Grand Majestic Plaza hotel, 28pax conference group

Dear Ilona,

Thank you very much for your help. We had an excellent stay and we are already planning another event in your hotel in a couple of months.

Thank you once again, and I wish you a nice afternoon.

Kind regards  
Mariyana Madsen



TESTIMONIAL March 2016

SABMiller conference 20-24/3 2016 & Grand Majestic Plaza hotel, 35pax conference group

Dear Mr. Petr Lzicar,

My name is Ilaria Di Tommaso and last week my company held a conference at your hotel.

I would like to thank you and your staff, Ilona and Roman, who have been more than perfect in supporting the entire event.

Thanks again.

Kind regards,  
Ilaria

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Ilaria Di Tommaso  
Regional Learning & Development Coordinator  
Europe, Rome, Italy

ADVA Optical 8-10/3 2016 & Grandior Hotel Prague 70pax conference group

Hello Hana,

Thank you again for a great stay and great support on-site.

You can use the following as a reference if you like:

“Our seminar at Grandior Hotel was a real success. We had a great stay at the hotel and our conference was taken really good care of. The service was excellent and the staff exceptionally friendly. Our contact person on-site was always available and very supportive.”

Thank you & best regards

Anja Paech  
Marketing Event Coordinator  
ADVA Optical Networking  
Munich, Germany

DIA EUROPE 9-11/3 2016 & Grand Majestic Plaza hotel, 15pax conference group

Thank you, everything is going well and I am very impressed by professionalism and friendliness the staff and the service I've received.

Kind regards  
Inka

Inka Heikkinen



DIA Europe, Middle East & Africa  
Basel, Switzerland



TESTIMONIAL February 2016

Helms Briscoe SITA Horizon Class 22/2 - 3/3 2016 & Grandior Hotel Prague 26pax conference group

Good day, Hana!

It was certainly a pleasure to work with you. You were so helpful and prompt in answering questions and taking care of anything we needed. You helped us have a flawless event and I'll always be thankful to you.

My best to you and your family!  
Very best regards, Peg

Peg Wyse  
Horizon Transition Program - Project Deployment Manager  
**SITA Passenger Solutions Line**  
Atlanta, USA

XINDAO 23-25/2 2016 & Grand Majestic Plaza hotel, 50pax conference group

Dear Mr. Vanek,

Thank you for dedicated service, yes, everything was according to our expectations.  
Special thanks for arranging supervision during the lunch of my clients.

This was the 3th event organized by your hotels for us and I will consider using your services in the future as well.

Once again, thank you for everything and your friendly approach. See you next time.

Best regards,

**Laszlo Toth**

**XINDAO®**

Netherlands

BAYER 1-3/2 2016 & Grand Majestic Plaza hotel, 40pax conference group

Dear Ilona,

Thank you for your email. I and our team would also like to thank you very much for all the great arrangements and facilities you offered us during our stay in your hotel.

Please find below:

How would you comment provided services to your event to you as organizer and to your conference attendee?

- ***Organizing a meeting, from set-up to close be very easy, well organized, clear processes and good and prompt communication.***

How likely would you return with your next event to the Grand Majestic Plaza hotel, the LE Hotels Group?

- **Very likely**

Would you recommend this venue to other meeting planners?)

- **Very likely**

Is there any one you want thank especially for making your event memorable?

- ***Ilona Riglová***

- ***Sales & Event Manager***

Are there any areas of service we could perform better?

- **none**

Wishing you a nice day,

Best regards,  
Nina Riihimaki



**Science For A Better Life**

Bayer Oy  
BOF-PH-MRA-GDPO-GSMF-T, Ext: Crown CRO Oy  
Espoo, Finland

TESTIMONIAL January 2016

L'Occitane International Swiss 14/1 2016 & Grand Majestic Plaza hotel 25pax conference group

Dear Mr Vanek,

I would like to thank you on behalf of all our team for your hospitality and great service during our meeting. All our teams were really happy and we didn't receive any complains neither about the accommodation nor on the event service, everybody was very content.

I'm gonna give you the feedback from our team. The service for our event was really good and we didn't suffer almost any troubles, everything has been smooth, well prepared and possible and we would definitely consider Grand Majestic Plaza as an option if we would make the same seminar in future. Of course we will not hesitate to recommend your hotel in the future.

Thank you very much for cooperation. Have a good rest of the day.

Kind Regards  
Stanislava SREMROVA  
L'Occitane International | Geneva, Switzerland

META REGALBAU 27- 29/1 2016 & Grand Majestic Plaza hotel, 54pax conference group

Dear Ilona,

Thank you for your great service at the conference. It was great pleasure to stay with you. All our customers really liked your venue! ☺

Thank you again.

Sarah Schmitz  
META-Regalbau GmbH & Co. KG  
Arnsberg

TESTIMONIAL September 2015

Dr. Babor GmbH & Co. KG 15-19/9 2015 & Grandior Hotel Prague

Liebe Radka,  
von meiner Seite möchte ich mich noch einmal ganz besonders bei Dir und Klara bedanken für das sehr kommunikative Zusammenarbeiten im Grandior-Hotel während Dr. Babor GmbH & Co. 80 Personen Konferenz 15. - 19. 9. 2015  
Mein Eindruck war, dass sich alle sehr wohlfühlen.  
Diese Zusammenarbeit, obwohl ich in ganz vielen Hotels bin, wird mir in bester und perfekter Erinnerung bleiben.

Seid ganz herzlichst begrüßt  
Yvonne

Dr. Babor GmbH & Co. KG  
Yvonne Rönning  
International Trade Show and Event Manager

Pratt and Whitney FSR Europe 7-18th September 2015

Dear Victor,  
Finally getting a chance to give you some good feedback on our stay at your fine hotel. The hotel was wonderful with us. Especially the staff! Both Ilona Riglova and Martin Psenicka took very good care of us, and are very professional and attentive in what they do. Ilona made the event coordination very easy to manage and had all of the details worked out well in advance for me. Martin was a great "go-to" person while on-site for running the event. He was very responsive the few times that I needed his support.

I received nothing but wonderful and positive feedback from our 2 groups of 40pax, on the hotel, the staff and the food.

Please consider me as a positive reference for potential clients and future events, should you need one.

We look forward to visiting your hotel in the near future!

Sincerely,

Jim Carlisle  
Regional Manager, EMEA  
Field Operations - Toulouse, France  
P&WC Worldwide Support Network

Babor Cosmetics 15-19/9 2015 & Grandior Hotel Prague 80pax conference group

Hallo aus Aachen

Liebe Radka,  
von meiner Seite möchte ich mich noch einmal ganz besonders bei Dir und Klara bedanken für das sehr kommunikative Zusammenarbeiten im Grandior-Hotel während Dr. Babor GmbH & Co. 80 Personen Konferenz 15. - 19. 9. 2015  
Mein Eindruck war, dass sich alle sehr wohlfühlen.  
Diese Zusammenarbeit, obwohl ich in ganz vielen Hotels bin, wird mir in bester und perfekter Erinnerung bleiben.

Seid ganz herzlichst begrüßt  
Yvonne

Dr. Babor GmbH & Co. KG  
Yvonne Rönning  
International Trade Show and Event Manager

Dear Ilona,  
Many thanks for all your help in organising our event and to all of your staff over the weekend program of Acutest 25-27<sup>th</sup> September 2015 in the Grand Majestic Plaza hotel. Everyone loved your hotel and everything ran smoothly. I especially would like to thank Martin who was always available to help.

Kind regards and thank you again,

Dani Mather  
Administrator  
Acutest Ltd UK

Good Morning Ilona,  
I have just got a mail from my client and they were so satisfied with all the service and everything in the Grand Majestic Plaza hotel for their 30pax meeting two days meeting during 10-13<sup>th</sup> September 2015  
Try to translate to English:  
Prague was fantastic, fabulous service wherever they went in Prague. Excellent service at Hotel - very good Conference room. She says a great thank You to me and also to You. The staff of Njurunda Vårdcentral Sweden was so satisfied with this trip.

Mia S  
Liberty Inc. / Njurunda Vårdcentral Sweden

TESTIMONIAL August 2015

Dear Ilona  
We spent two incredible days with you on 1-2<sup>nd</sup> August 2015 in the Grand Majestic Plaza hotel.  
We got a perfect experience.  
I hope to see you soon and wish you a nice week.

Best regards,  
Louisa Goryanskaya  
Managing Director

SIBERIAN HEALTH GmbH  
Berlin, Germany

Dear Ilona,  
Just a brief e-mail to thank you for the outstanding way in which you organized Grand rooms at the Grand Majestic Plaza on the 31 August 2015. Your attention to detail regarding the conference for Immigration2oz was a very high standard.

Further, your input and that of your team Martin and Dan added that extra elegance. Please thank Martin and Dan for their excellent input and support. They were so cheerful and nothing was too much trouble.

Once again thank you!

Kind regards  
Roselle Adams  
Australian Immigration Consultants UK office

TESTIMONIAL JUNE 2015

Dear Mrs. Pechackova,

I would like to thank you again for attention to the detail and professional approach of our event held on 29-30th June 2015 in the Grandior Hotel Prague. Conference delegates were very satisfied with the standard of your meeting rooms, audio-visual equipment. Catering services were in very high standard also including professional service of your staff.

I hope you are pleased with provided feedback in the event.

With kind regards  
Jana Janovcikova  
AVON - Event Specialist

Dear Mrs. Adamkova,

I would like to take this opportunity once again to thank you for the professional and pleasant cooperation during "Consultation with economic diplomats", which was held in the premises of the GrandioR Hotel Prague on 24 - 25 June 2015 for Commercial Attachés and other diplomatic staff of accredited Embassies in Prague for the Czech Republic under the support of the Ministry of Industry and Trade of the Czech Republic.

During two days event hosted around 450 companies and some 130 diplomats in nearly 90 tables. The whole high profile event went seamless with no complications. Any requests raised during the event were solved immediately to our and our guests' satisfaction. We appreciated your friendly and professional approach to all our wishes. The event culminated during evening banquet, which opened Minister of Industry and Trade of the Czech Republic, Mr. Jan Mladek. I praise both your chefs and other staff because the food was excellent and staff very helpful.

I would be very happy to organize this event again with you after we have tried your services this year what gave us confidentiality that we can rely on you.

Once again, thank you for all your support I wish you many satisfied returning clients

Sincerely  
Ing. Katerina Krivanova  
Manager for international relations  
Confederation of Industry of the Czech Republic

Dear Ilona,

I want to thank you for really well-organized preparation of our 130 delegates' workshops on 20<sup>th</sup> June in the Grand Majestic Plaza Hotel. I can only say great and really amazing cooperation. I highly commend your banquet and F&B manager Mr. Tomas Soucek he was always available and very helpful. I arrived very early in the morning and he was already in place. Everything for the conference was ready well ahead of time for the conference so I could concentrate on the content of the event. He was always around with his team with a smile and dedication for the entire duration of the event. All delegates enjoyed evening snacks after the conference and they thanked by an applause to your kitchen and chef for the culinary experience. Thank you again it was pleasure to work with the whole team of the Grand Majestic.

Edita Drevova  
Atomic Nutrition Prague / Herbalife

Dear Mrs. Betkova,

I would like to express my thanks to the banqueting team and to the Chef of the GrandioR Hotel Prague for handling our high profile event for 370 delegates in association with the EU commission on 12<sup>th</sup> June 2015 with two days 80 delegates per-conference. We were absolutely satisfied with the professional way you approach the event and us as the event co-organizers what helped us to run a successful event. Hotel was absolutely perfect.

Ing. Irena Ahneova  
Communication department  
The Ministry for Regional Development

TESTIMONIAL MAY 2015

Dear Ilona,

I just would like to say what a pleasure it was, staying and hold our conference in the Grand Majestic Plaza hotel. We will definitely recommend you to our partners. Also very nice to meet you in person, it is always nice to put a face on a person after mail correspondence. I hope that we can come back and visit you some other time.

Best regards.

Jimmy De Lara Andersen  
Executive Officer

Institute administration, Oslo and Akershus University College of Applied Sciences

TESTIMONIAL APRIL 2015

Dear Radka,

I can only thank you again and praise your hotel staff for provided excellent service to our very important event.

I have am working in a production agency which runs about 52 events per year different sizes. I am very sad I am not able to move majority of our events to the conference complex GrandioR-Elephant however anytime there will be a chance to do so you will be my first choice. I have the experience with most of Prague's conference places where it is possible to hold an event where level of provided services is different however the level you sat up is breath taking. From my point of view even hard international brad conference hotels are not providing your level of services. It is not all about the facility as such the technical equipment etc. what matters are the people who work here for you with passion for service paying attention to the detail. Yes, your team does a great job! I could see on faces on your staff they like the job they do. From the beginning you have shown a wonderful customer service through being proactive, following up and solving our concerns. All that helped to plan our 250 delegates' conference and you made me feel more confident about the arrangements. I would like to thank especially to your AV technician Mr. Vana who was always helpful to work out our even last moment technical requests. Your whole team including the hotel event manager Jana sales department Viktor and Vitek did a great job and I am already looking forward now already to hold next event in your property.

Mirka Hofmanova  
Event Manager  
Internet Info s.r.o.

Dear Ilona,

Nice to hear from you, sorry for responding so late, I'm just back from holiday. We used LHG venues in Prague for the second time already. I wanted to thank you, they were very pleased with the Grand Majestic Plaza Hotel services, accommodation.... Over on 27-30<sup>th</sup> April 2015, everything was very well appreciated. Thanks to you and your team.

Patricia Everaert  
Senior Assistant to S. Mackle – Ch Pallière  
Fertilizers Europe asbl,  
Brussels, Belgium.

Dear Ilona,  
I wanted to thank you for taking care of our three days conference held in April 27<sup>th</sup> – 30<sup>th</sup> 2015 in the Grand Majestic Plaza hotel. Event attendees were very pleased with your hotel services accommodation....everything was very well appreciated. Thanks to you and your team.

My very best regards,  
Patricia

Senior Assistant to S. Mackle – Ch Pallière  
Fertilizers Europe asbl, Belgium.

#### TESTIMONIAL FEBRUARY 2015

Dear Mr. Svava,  
We want to sincerely express our appreciation for all that your team and especially Mrs. Adamkova did to make us feel welcome and comfortable during our stay. Our meeting we had in the Grandior Hotel Prague Tissot International Seminar 8-10 February 2015 was very enjoyable and successful. Our guests were delighted to spend time in your hotel and appreciate the smiling attitude and efficiency of your colleagues. Let me also point out, the quality of lunch buffet which was proposed. It was very tasty and various. We are very grateful for the dedication you have giving us, the flexibility and it is a pleasure for us to have organized our international seminar in your hotel. It has contributed to our future development with our business partners.

Again, thank you, and to your team! We hope to have the opportunity to organized soon new event in your hotel.

With our best regards,  
Corinne Farine  
Area Sales manager Eastern and Central Europe  
TISSOT SA

#### TESTIMONIAL JANUARY 2015

Dear Mr. Rada,  
I can only thank you very much for excellent services the Grandior Hotel Prague provided to the 40 people conference for our client ALCON – Novartis Company on 22nd January 2015  
The client was extremely satisfied, despite the fact that he had probably a little different idea of event participation. However, the purpose of the event was perfectly fulfilled and your hotel received a very good references. Even today, the client called me to thank for choosing the Grandior Hotel Prague and for provided great service.

Borek Prochazka  
BPP production



Dear Mrs. Adamkova,

I would also like to take this opportunity to thank you for the flawless service and a personal approach to our event held on 20<sup>th</sup> January 2015 in the GrandioR Hotel Prague.

Everything went perfectly well starting with the preparation of the session hall engineering audio-visual check to the catering at the end. Our guests were very happy with provided accommodation. Feedback of our guests from 14 countries have been very positive. Conference attendees claimed this vent was the most successful session of the Committee which your team had contributed to very much.

Thank you very much for your cooperation.

Sincerely

Margaret A pelagic

Institute of Molecular Genetics of the AS CR

Dear Radka and Jana,

I would like to share with you comments on your services for the French client company ANAVEO event held in the GrandioR Hotel Prague 7-9<sup>th</sup> January 2015

".. L'infrastructure ELEPHANT / GRANDIOR Parfaite à tous les niveaux: chambres, Salles de réunion, restauration, personnel (bravo à eux)"

Infrastructure of Hotels Elephant / GrandioR was perfect in every way: the guest rooms, conference rooms, catering staff (all bravo!) ...

Conference delegates highly praised the quality of the food, pleasant demeanor of the staff, helpfulness; of course they liked the rooms and conference halls.

I promised a special praise to pass on your technician Mr. Vana who was very helpful clever to solve unexpected situation communicative and helpful.

Both deputy of the French agency and the end client were very fond of him and I can join their enthusiasm on him.

For myself, I would like to thank especially Radka Betkova. It was really a pleasure working with her and I just hope I will have soon the opportunity to do it again. She tried to exceed our expectations always. I want to take this opportunity for postponed thanks to her for her patience and willingness she had with us. Radka is truly a professional and also very nice, which is not a frequent combination.

During the conference, everything was fine.

Jana our event manager was available throughout the conference. We have always managed jointly changes in the number / type of rooms ordered services, changes to set-up of the conference rooms etc.

For me personally, it was the first conference to your hotel and the impressions are really positive. I'm very glad now I offered your hotels to my clients and I hope that we will succeed again soon with your properties. It is very important for we experienced level and quality of provided services we offer further to our clients and that we can rely on you as partner.

So once again thank you all very much and look forward to further cooperation

Sincerely  
Zuzana Duskova  
Product & Sales Manager  
PRAGINT

TESTIMONIAL OCTOBER 2014

Dear Hana,

Reflecting on 2014, I wanted to extend again my sincere appreciation for your efforts on the regional two full day's 50pax seminar we conducted at the Grandior Hotel Prague during October 20-21<sup>st</sup> 2014. Your professionalism, courtesy, flexibility and resourcefulness made this activity a successful and memorable event for all participants. The hotel service came to no less than the highest industry standards.

We look forward to working with you again in 2015!

Sincerely,  
Rossitza (Rosie) Petrov  
Office of Export Control Cooperation (ISN/ECC)  
U.S. Department of State

TESTIMONIAL OCTOBER 2014

Dear Grand Majestic Plaza team thanks you and your professionalism our international 140 business partners' conference was very successful and we have received nothing but positive feedback from all parties. Of course, Mr. Zybartas and his team are very grateful that the whole event has seamless flow until the end of program. He admired the ability and willingness on your side to implement anything, whatever and whenever was needed and every our even last minute request was humbly fulfilled.

I must say that conference initiator from the procurement department was initially feared to choose Prague for this very important presentation for business partners and for the first time in their history.

Elsewhere such meeting was held in London, Munich, and Paris there were mistakes happening during the conference even in much more well-known hotel brands than Le Hotels Group in Prague is.

This time in Prague all conference attendees were very happy with everything your service, refreshments, staff ... this all because your people are great. In any case, we hear only praise on your services. And I think that all our colleagues were very pleasantly surprised. So, I wanted to at least take this opportunity to thank from the heart.

I knew long ago that you understand our mentality and you know well our needs and habits. It is not all about the systems and technical equipment to have a successful event the key factor are the right people on the right place with passion for their work.

Thank you very much for your help and cooperation.

Toshiko Shimazu  
Mitsubishi Heavy Industries Europe, Ltd.

#### TESTIMONIAL OCTOBER 2014

I would like to thank you once again for your help during our 40 delegates on event 31st October in the Designhotel Elephant and for prep work before the event. I know that we're last minute changes to the agenda you and your team reacted promptly so everything went well. You and your team have been amazing and I really appreciate help and professional approach.

Alena Svarcova  
Biogen Idec (Czech Republic)

Dear Jana,  
Thanks for the great day with you.  
I think that you and your colleagues did a great job during our 2 days conference for 107 delegates in the Designhotel Elephant. You were responsive to our requests and were very quick to make adjustments.

Even when we had taken a wrong turn at lunch time and arrived 30 minutes early, you solve it splendidly!! Our survey of participants shows that the hotel and the food gets 4.4 on a scale of five. Very good!

We did a good choice with your hotel.

Maths Ehrenström  
Möteskraft, Uppsala, Sweden

#### TESTIMONIAL SEPTEMBER 2014

In the name of the Czech National Frontex Point of Contact (and Czech Police), I would like to thank you very kindly for an excellent organization of our big event which was held at you hotel Grand Majestic Plaza 1-3rd September 2014. We have received very positive feedback from many of the participants and Frontex itself. It is not (unfortunately) always common to receive such professional services in Prague when it comes to hosting big conferences or meetings.

On behalf of Frontex, I would like to also thank you and the people working in banquet department (Ilona, Tomas and Martin) for their professionalism and hard work put in to ensure the successful organization of our meeting.

I will definitely recommend your services to our colleagues in Frontex.

Katarzyna Koryzma

Assistant  
Pooled Resources Unit · Capacity Building Division  
Jiri Pernicek  
NFPoC Czech Republic, FRONTEX

#### TESTIMONIAL MAY 2014

I will definitely recommend Grand Majestic Plaza hotel for other meetings that will come up for Prague. We ask our attendees to evaluate the venue, how suitable it is, and your hotel scored excellent, very good and good only. No complaints, no comments. I liked the meeting room, coffee break area with daylight, with easy access to next door restaurant and restrooms etc.

You have a great team, everybody was very helpful, and all our requests were dealt with immediately. Fantastic service, great food, perfect location.  
And Czech hospitality – I asked one of the waiters to pack 2-3 sandwiches that were left over in a lunch bag. When I opened it at the airport, there were 6 sandwiches and 8 pies! He really made sure I don't starve all the way to Basel How nice! I hope I'll back with other projects soon!  
Best regards,

Gunta Sveke | Event Manager  
DIA Europe, Middle East and Africa

#### TESTIMONIAL OCTOBER 2013

We have had a wonderful stay at your hotel for our seminar 28-30 October 2013 for 44 people. We have chosen your hotel because we considered it to be a good mix of nice price and good quality. From the beginning, you have shown a wonderful customer service through being proactive, following up, answering our questions, helping to plan the seminar. That helped really a lot in the planning phase and made us feel more confident about the arrangement.

We have got a nice conference room for the seminar (with really comfortable chairs) and the total conference package delivered was very good. The equipment worked perfectly, the lunch and the coffee breaks were really nice, with delicious food and a nice variety of dishes.

The rooms too were of a very good standard. All this made our total experience from our stay in Prague perfect. The feedback on our seminar are all super positive. Thank you to Grand Majestic Plaza and all the nice employees there! We would recommend this hotel to all the other guests."

We experienced an exceptional service during the seminar when all our needs were met, the rooms for our 44 participants were of a nice standard, and the hotel is located very well in a quiet street but right in the city center.

We simply couldn't have a better stay in Prague J. Thanks a lot!

Med vennlig hilsen  
Svetlana Petrova Øien  
Fagansvarlig  
MSc in Business/Statsautorisert revisor  
Schibsted Norge Felles tjenestesenter

#### TESTIMONIAL OCTOBER 2013

In the first week of October I was the organizer of a yearly international meeting for a group of 50 for 3 nights, which was held in the Grand Majestic Plaza Hotel in the beautiful city of Prague.

In my work I deal with a large amount of hosting hotels and venues, however this is the first time for me to go online to compliment a staff on their level of professionalism and kindness. The way my guests, colleagues and I myself were treated by your personnel was exceptional.

Right from the initial contact up to the minute I left the hotel everything has been spot-on. There was not 1 question that could not be answered and resolved within minutes, and everything was done with a smile. The hotel itself has very comfortable rooms and a perfect location from all the city has to offer, and all for a very good price.

Joost de Krijger  
Intl Marketing Communications Manager  
Vidacare B.V.

#### TESTIMONIAL SEPTEMBER 2013

Last week 24-27th September 2013 you Grand Majestic Plaza hosted international conference for Novartis for 60 people for 3 days including accommodation and I would like this opportunity to thank you officially for a seamless and smooth cooperation upon this event and to compliment your staff, especially banquet managers Martin Psenicka and Tomas Soucek, who were available on site all the time and took care for all our needs and special requests. I am organizing conferences for several years and I must say that with such a great approach of both gentlemen I have not come across yet. Personal approach of your staff was noticed by the conference participants who appreciated it very much. It was an unforgettable collaboration allowing me to say I will certainly come back with other clients in near future again.

Milena Notova  
Congress manager  
Meritis s.r.o.

#### TESTIMONIAL SEPTEMBER 2013

Very many thanks to you and your team for the perfect organization of our 60 rooms and meeting with our business partners held on 12-15th September 2013.

Our customers and our selves had a great time in your hotel. Everything worked well, your staff is very friendly and helpful. The service was just perfect. We can highly recommend the Grand Majestic Plaza.

With best regards  
Esther Hutter  
Export Administration  
ROTRONIC AG  
Grindelstrasse 6  
CH-8303 Bassersdorf

#### TESTIMONIAL JUNE 2013

Thanks for organizing our event for 46 people and making it such a success for both us and also for our clients 2-4 June 2013. We experienced excellent service from all departments - sales, reception and especially the conference staff during our two short meetings in Grand I. The value for money we felt was highly appreciated and we can easily recommend the Grand Majestic Plaza to future guests.

Kind regards,

Edvard Bjørkliås

Nordic Arena Bergen, Norway

#### TESTIMONIAL MAY 2013

We thank you for the very nice meeting we had for our total of 103 participants / speakers at your hotel on 13-15 May 2013. It was a pleasure working with you. Everything went smoothly and at the smallest sign from us the support from the hotel staff was there immediately.

Our participants were very satisfied with the hotel and the rooms, and the very central location in Prague was also appreciated.

We can recommend Grand Majestic Plaza.

Lisbet

Lisbet Axelgaard

Ferring Pharmaceuticals A/S

#### TESTIMONIAL April 2013

We just ran a meeting for 3M ESPE Central & Eastern Europe for 110 people. The conference facilities were excellent, as was the support and the catering during the breaks. Everything went smooth and all guests were happy with the facilities and room. We are happy to recommend this hotel for business and private use. It is literally a few minutes' walk to the center of Prague, and although the street in front of the hotel is not "grand", it is nicely quiet!

Best regards, Al

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Albert Waning | Area leader Scientific Affairs & Education, Central & Eastern Europe  
Honorary Lecturer University of Birmingham, Primary Dental Care Associate Professor University of Iasi,  
Prosthodontic Department  
3M Cesko Spol s.r.o.

TESTIMONIAL JUNE 2011

Evaluation of Hotel Grand Majestic Plaza Hotel, Prague.

Dear sirs.

From 06 to 08.06. 2011 was Bureau247 from Norway guest at the Grand Majestic Plaza hotel with about 120 of our customers from KLP Insurance. All the guests stayed in single rooms. During these days, we had a total package conference, lunch and a meeting room. Our feedback to the hotel is world class. All staff from management to the reception bar and of course conference facilities are top rated. All employees act very nice and professional and it's very nice to be a guest with you. Bureau247 thanks for great service and we are already planning major events for this hotel in future. Personally, I travel in many countries in Europe and the Grand Majestic Plaza hotel is one of the best hotels with the best service I've lived in the past 10 years in the whole Europe. I look forward to my next visit with you and my best regards to the hotel staff! Thank you.

Best regards

Per Evjen

Partner Bureau 247, Norway